

Important Update:

MED PERFORMANCE

TPA Transition from Simplan to Securus.
Effective 04/01/2026

Same Network

What to expect:

- New Member ID's are found in your back office.
- Hard Copy cards are mailed directly to member.
- New Member Portal for members to access plan portal.securusbenefits.com

My member has a claim, where do they submit it?

Date of Service: On or before 03/31/2026.

Use Simplan Member ID: Code 1

Medical: Cigna Health

Payer ID: 62308

PO Box 188061

Chattanooga, TN, 37422

Date of Service: On or After 04/01/2026

Use NEW Securus ID: Internal ID

Medical: Cigna Health

Payer ID: 62308

PO Box 188061

Chattanooga, TN, 37422

Member Profile

Member

Created March 14, 2026 at 2:31 PM

Member ID 687935123

Name John Doe

Address 123 Easy St., Anywhere, FL 12345

Phone 867-530-9867

Email JohnDoe@PrimeMail.com

Attributes




Gender Male

Date of Birth 06/18/1990

Age 35

Internal ID 123456789

Code 1 230123456

Member ID:		Network Provided by:	
Group #	HC001		
In-Network		Out-of-Network	
Deductible	\$7,350/\$14,700	Deductible	\$14,700/\$29,400
Max Out-of-Pocket	\$7,350/\$14,700	Max Out-of-Pocket	\$14,700/\$29,400
Have a prescription question?		Have a medical care question?	
Call PBM:	(888) 589-3340	Call Securus	(877) 420-0785
Rx Costs	\$0/\$0/\$0/50%	Member Portal	portal.securusbenefits.com
			

Providers:	
For prescription claims/inquiries: call (888) 589-3340	
For eligibility, coverage, pre-cert and claim status:	
Payer Name (Availity): Yuzu Health	
Go to portal.securusbenefits.com/providers or call (877) 420-0785	
Members:	
For plan, care, billing, or claims questions, call (877) 420-0785	
For prescription questions, call (888) 589-3340	
Submit claims to:	
Medical: Cigna Health	Pharmacy: DisclosedRx
Payer ID: 62308	Rx BIN: 021601
PO Box 188061	Rx PCN: DRX
Chattanooga, TN, 37422	Rx Group #: HC001
<small>This card is not a guarantee of coverage. Coverage may be subject to limitations and conditions. Pre-certification is required for some services. Failure to obtain pre-certification may result in a reduction of benefits. Member may be eligible for financial assistance. Benefits are not insured by Cigna Healthcare or affiliates.</small>	