

# Important Update:

# MEDACCESS

New Network

TPA Transition from Simplan to Securus.  
Effective 04/01/2026

## What to expect:

- New Member ID's are found in your back office.
- Hard Copy cards are mailed directly to member.
- New Member Portal for members to access plan [portal.securusbenefits.com](https://portal.securusbenefits.com)

## My member has a claim, where do they submit it?

**Date of Service: On or before 03/31/2026.**

**Use Simplan Member ID: Code 1**

**Medical: Cigna Health**

Payer ID: 62308

PO Box 188061

Chattanooga, TN, 37422

**Date of Service: On or After 04/01/2026**

**Use NEW Securus ID: Internal ID**

**Medical: Yuzu Health**

Payer ID: IHS15

3723 Greenville Ave #92165

Dallas, TX 75206

## Member Profile

### Member

Created March 14, 2026 at 2:31 PM

**Member ID 687935123**

Name John Doe

Address 123 Easy St., Anywhere, FL 12345

Phone 867-530-9867

Email JohnDoe@PrimeMail.com

### Attributes




Gender Male

Date of Birth 06/18/1990

Age 35

**Internal ID 123456789**

**Code 1 230123456**

|  |                  |  |  |
|--|------------------|--|--|
| Member ID  |                  | Network Provided by:   |  |
| Group #  | SEC002           |  |  |
| <b>In-Network</b>  |                  |  |  |
| Deductible   | \$0/\$0          |  |  |
| Max Out-of-Pocket  | \$7,350/\$14,700 |  |  |
| <b>Have a prescription question?</b>   |                  | <b>Have a medical care question?</b>   |  |
| Call PBM:  | (888) 589-3340   | Call Securus   | (877) 420-0785   |
| Rx Costs   | \$10\NC\NC\NC    | Member Portal  | <a href="https://portal.securusbenefits.com">portal.securusbenefits.com</a>          |
|  |                  |  |  |

|   |                              |
|---|------------------------------|
| <b>Providers:</b>   |                              |
| For prescription claims/inquiries: call (888) 589-3340  |                              |
| For eligibility, coverage, pre-cert and claim status:   |                              |
| Payer Name (Availability): Yuzu Health  |                              |
| Go to <a href="https://portal.securusbenefits.com/providers">portal.securusbenefits.com/providers</a> or call (877) 420-0785  |                              |
| <b>Members:</b>   |                              |
| For plan, care, billing, or claims questions, call (877) 420-0785   |                              |
| For prescription questions, call (888) 589-3340   |                              |
| <b>Submit claims to:</b>  |                              |
| <b>Medical: Yuzu Health</b>   | <b>Pharmacy: DisclosedRx</b> |
| Payer ID: IHS15   | Rx BIN: 021601               |
| 3723 Greenville Ave #92165  | Rx PCN: DRX                  |
| Dallas, TX 75206  | Rx Group #: SEC002           |
| This card is not a guarantee of coverage. Coverage may be subject to limitations and conditions. Pre-certification is required for some services. Failure to obtain pre-certification may result in a reduction of benefits. Member may be eligible for financial assistance. |                              |